

12012 E Mission Ave Spokane Valley, WA 99206 (509) 413-1630 Fax: (509) 413-1673 www.synergyspokane.com

# **Motor Vehicle Accident (MVA) Information**

| Name:  | Date:                 |  |                                      |  |
|--|-----------------------|--|--------------------------------------|--|
| SS#(optional):                                   | _ Birth Date:         | 🗆 Femal  | e □ Male □ Married □ Single          |  |
| Contact Information:                             |                       |  |                                      |  |
|  | Home#                 | Work#  | Cell#                                |  |
| E-mail Address                                   |                       |  |                                      |  |
| Preferred Reminder Method:                       | □Call □T              | ext   Email                                      |                                      |  |
| Address:Street                                   |                       |  |                                      |  |
|  |                       |  | State Zip                            |  |
| Current Place of Employment                      | :                     |  |                                      |  |
| Date of Accident:                                |                       |  |                                      |  |
| Claims Manager's Name:                           |                       | Phone  | e #:                                 |  |
| PIP Benefit: \$                                  | (                     | Current Balance: \$                              |                                      |  |
| Please list all services billed to               | this claim (ER vis    | its, doctors visits, physical, or                | ccupational, massage therapy, etc.): |  |
| 7  |                       |  |                                      |  |
|  |                       |  |                                      |  |
|  |                       |  |                                      |  |
| Person Responsible for Accou                     | nt – please ched      | ck one: □ Self □ Gua                             | rdian 🗆 Spouse 🗆 Parent              |  |
| Emergency Conta                                  | ict                   | How did  | you hear about us?                   |  |
| Name:  |                       | ☐ Friend/Family:                                 |                                      |  |
| Telephone #:                                     |                       | ☐ I'm a returning patient                        |                                      |  |
| Name:  |                       |  |                                      |  |
| Telephone #:                                     |                       |  | ☐ Internet Search                    |  |
| I authorize Synergy to discuss m                 | y account with        | ☐ Phonebook                                      |                                      |  |
| the following people:                            |                       | ☐ Physician                                      |                                      |  |
|  |                       | ☐ Insurance compar                               | ny:                                  |  |
|  |                       |  |                                      |  |
| Back   | CUp Medical I         | nsurance Informa                                 | tion                                 |  |
| Primary Insurance                                | e Secondary Insurance |  |                                      |  |
| (Subscriber) Last First M                        | И                     | (Subscriber) Last First                          | t MI                                 |  |
| Street City State                                | /Zip                  | Street City                                      | State/Zip                            |  |
| Home # Work # Fax #                              |                       | Home # Work #                                    | Fax#                                 |  |
| Birth date (mo/day/year) Relationship to Patient |                       | Birth date (mo/day/year) Relationship to Patient |                                      |  |
|  |                       | 1  | I                                    |  |
| Employer Insurance Co. & Phone #                 |                       | Employer Insurance Co.                           | & Phone #                            |  |

#### **Patient Agreements:**

I understand that Synergy Healthcare does their best to work within the confines of my insurance plan, however I am responsible for keeping track of the details of my claim including: required referrals or prescriptions, insurance authorizations, and benefit limits.

I authorize my insurance plan to make payments directly to Synergy Healthcare Inc.

I grant release of my medical history and other information about my treatment to third party payers and other health professionals.

I understand that if my insurance doesn't cover the billed amount I am responsible for the unpaid balance. I understand that if I have an unpaid balance with Synergy Healthcare a minimum monthly finance charge will be applied of \$2.00 up to 1% of my end of the month balance. In case of default payment I am responsible for any legal interest, collection costs and reasonable attorney's fees. There is a \$25.00 return check fee on all unpaid checks to Synergy Healthcare.

The information on the patient information page and medical history is correct to the best of my knowledge. I request and consent to receive treatment at Synergy Healthcare Inc.

I understand that my health is important and will take necessary steps to improve it under the guidance of Synergy Healthcare's highly trained therapists.

#### **Appointment Cancellation and No-Show Policy:**

I understand that Synergy Healthcare requires 24 hours notice prior to cancelling my appointment. If I do not comply with this policy or no-show for my appointment I am responsible for the \$50.00 no-show fee. I understand that three no shows will result in immediate discharge from the program. Discharge due to absence will be reported to my physician.

When you don't show as scheduled, three people are hurt: 1) You, because you don't get the treatment you need as prescribed by the doctor and/or PT. 2) The therapist who now has an un-paid space in their schedule because the time was reserved for you personally; and 3) Another patient who could have been scheduled for treatment if you had given proper notice.

### **Notice of Privacy Practices Acknowledgement:**

I understand that under the Health Insurance Portability and Accountability Act of 1996 ("HIPPA"), I have certain rights to privacy regarding my protected health information. I understand that this information can and will be used to:

- Conduct, plan and direct my treatment and follow-up among the multiple healthcare providers who may be involved in that treatment directly and indirectly.
- Obtain payment from third-party payers.
- Conduct normal healthcare operations such as quality assessments and physician certifications.

I acknowledge that your *Notice of Privacy Practices* has been made available to me, containing a more complete description of the uses and disclosures of my health information. I understand that this organization has the right to change its *Notice of Privacy Practices* from time to time and that I may contact this organization at any time at the address above to obtain a current copy of the *Notice of Privacy Practices*. I understand that I may request in writing that you restrict how my private information is used or disclosed to carry out treatment, payment or health care operations. I also understand you are not required to agree to my requested restrictions, but if you do agree then you are bound to abide by such restrictions.

| Signature | Date |
|-----------|------|
|           |      |



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## **Medical History**

| Patient Name              | atient Name:                            |  | Date:                   | Date:   |  |
|---------------------------|---|--|-------------------------|---|--|
| Primary Care              | Primary Care Physician: City/Sta        |  | :                       | Phone #:  |  |
| Date of Accid             | ent:h<br>be how the accident happer     | Have you had surger<br>ned:  |                         | Date:   |  |
|                           | Do any of th                            | nese cause you pa  | in? (check all that app | oly)  |  |
| Sleeping Standing Sitting | ☐ Dressing ☐ Carrying objects ☐ Driving | Running  | Walking                 |   |  |
|                           | Tie | Please Mark on the Bodies Where Y Feel Pain, Tightness, Numbness or Tingling. (Use circles, lines, x's, etc.)  Rate Your Pain 0-10  Worst:  Current:  Best:  Current Symptoms:   |                         | Tightness, Numbness or Use circles, lines, x's, etc.) Pain 0-10 mptoms: |  |
|                           | Have you had Pas                        | The same of the sa | ty with any of the foll | owing?  |  |

| Have you had Past History or Difficulty with any of the following?  (please check all that apply) |                                       |                                      |  |  |
|---|---------------------------------------|--------------------------------------|--|--|
| Dizziness   | ☐ Impingement Syndrome                | Meniscal problems (torn, thin, etc)  |  |  |
| Earaches, tinnitus (ringing)  | _Lateral Epicondylitis (tennis elbow) | Arthritis                            |  |  |
| _Acid reflux  | Sciatica                              | Osteoporosis                         |  |  |
| Headaches: Tension or Migraine  | Leg Length Discrepancy                | Asthma                               |  |  |
| Sinus Problems  | Plantar Fasciitis                     | Autoimmune Problems                  |  |  |
| TMJ   | Orthotics/Heel lifts                  | Cancer                               |  |  |
| Carpal Tunnel Syndrome  | Allergies                             | Kidney Dysfunction                   |  |  |
| Diabetes  | Fibromyalgia                          | Chronic Fatigue Syndrome             |  |  |
| Hypo or Hyper Thyroid   | Bipolar Affective Disorder            | Depression                           |  |  |
| Stress  | Sleep Difficulties                    | Skin Problems                        |  |  |
| Circulation Problems  | ☐Irregular Heart Beat                 | Digestive/Continence Problems        |  |  |
| Tooth pain/ Dental Problems   | Self regulation/ emotional issues     | Eating issues (coordination/texture) |  |  |
| _Coordination Issues  | _Muscle Weakness                      | Other:                               |  |  |

| Please list all major events to (Ex: traumatic events, severe sick |                                |                                 |                          |
|--|--------------------------------|---------------------------------|--------------------------|
| Age 0-20:  |                                |                                 |                          |
|  |                                |                                 |                          |
| Age 20-40:   |                                |                                 |                          |
| Age 40-60:   |                                |                                 |                          |
|  |                                |                                 |                          |
| Age 60+  |                                |                                 |                          |
| What have you tried for reli                                       | ef?                            |                                 |                          |
| ☐ Home Remedies:   | Successful: Y N                | Acupuncture:                    | Successful : Y N         |
| Other Doctors:   |                                | Naturopathy:                    | Successful: Y N          |
| Physical Therapy:  |                                |                                 | Successful: Y N          |
| Massage Therapy:   | Successful: Y N                | Other:                          | Successful: Y N          |
| What medications are you t   | aking? (prescription, over the | he counter, vitamins, herbals o | or no medication)        |
| Do you have digestive issue  | s? (allergies, upset stomach,  | improper digestion of certain   | foods, etc)              |
| Please list your goals for the                                     | erapy- what activities wo      | ould you like to be able to     | o do again without pain? |
| Current Exercise:  |                                |                                 |                          |
| NI   |                                |                                 |                          |
| Water Intake:  |                                |                                 |                          |
| Caffeine Intake:   |                                | Do you smoke?                   |                          |
| Is there any other informati                                       | on you think will be of a      | ssistance to us in serving      | you better?              |
|  |                                |                                 |                          |
|  |                                |                                 |                          |